



ASW Property Services Limited

58-59 Village Farm Industrial Estate, Pyle, Bridgend CF33 6BN

Tel: 01656 748020 Fax: 01656 748029

CASE STUDY: SOUTH WALES GENERAL BUILDING MAINTENANCE FRAMEWORK

BACKGROUND:

ASW is the single maintenance service provider to all domestic properties and sheltered housing schemes for Newydd.

PROJECT DETAILS:

Newydd Housing Association has more than 2600 properties throughout Mid and South Wales and since December 2013 we have been the sole provider of all 24/7 responsive repair, minor works and void works for this organisation increasing value of works per annum to approximately £600,000.

SERVICES PROVIDED:

Reactive and Void Maintenance plus Minor Works and Disabled Adaptations. We are currently the single source supplier for these works to Newydd Housing Association.

Challenges and Solutions:

Our approach to carrying out maintenance works in multiple occupied properties focusses on a First Visit Fix approach using our own multi-skilled operatives. This helps minimise disruption, waiting times and defects. More importantly, this approach also minimises inconvenience for working tenants who may have to take time away from work and also for vulnerable people who may need family members or carers in attendance.



PROJECT KEY DATA:

CLIENT:

Newydd Housing Association (1974) Ltd.
Ty Cadarn,
5 Village Way,
Tongwynlais,
South Glamorgan
CF15 7NE

LOCATION:

Barry, Pontypridd and Surrounding Areas

INTERESTING FACTS:

- Electronic invoicing is achieved using the Newydd Self Billing system. The primary advantages of this system is it can save time and money and that self-billed invoices can be sent electronically as long as the investment is provided in setting up suitable and

