

Quality Policy

ASW aims to achieve sustained, profitable growth by providing services which consistently exceed the needs and expectations of its customers.

This is achieved by ASW through the adoption of a Management System that has been developed in accordance with the requirements and principles of ISO 9001:2015.

ASW provides building, maintenance and refurbishment services to properties throughout South Wales and is committed to the continuous improvement of its Management System and Services.

The principal aims of our company are:

- To have a real understanding of our clients and their business requirements.
- To strengthen relationships and encourage repeat business with existing clients.
- To win work not solely on price but through innovation and added value.
- To continually strive to improve our performance through analysis and continuous improvement of business processes.
- To develop staff potential through the provision of appropriate training.
- To engender a positive commitment to quality and create an environment of teamwork and cooperation that enables staff to work effectively.

The Directors of ASW have specific responsibility for providing the necessary organisation and resources to implement this policy in all aspects of the business in company planning and development, site operations and support services. However, everyone working for ASW has a responsibility for ensuring the quality of their work and that of persons under their supervision. These responsibilities are clearly communicated by the Directors and are defined within the Management System.

The Management System is continuously reviewed for effectiveness and suitability by the Directors.

Signed:

Date: 4th January 2021
Version 7



Anthony Thomas
Managing Director
ASW Property Services Limited

